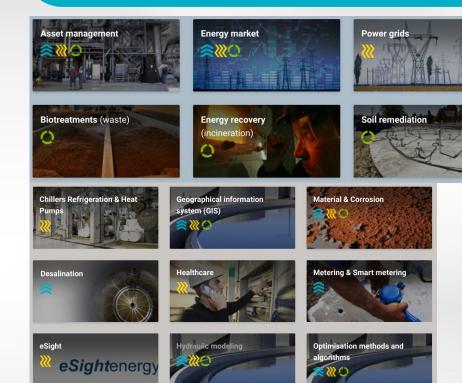
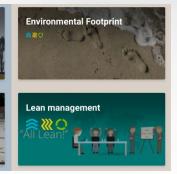


Changing Requirements – Our Customers

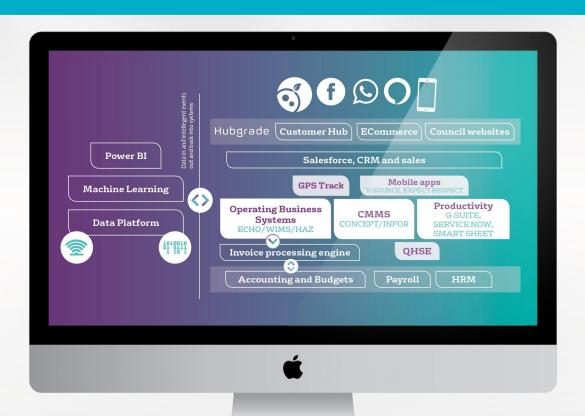
Creating Centres of Excellence – Our People





With over 160 years of experience in Water, Waste and Energy Management in 2014 Veolia began creating CoEs – drawing experts from each field to support continuous improvement activities and sharing of best practice.

Digital Strategy – New Environments



Cost to Asset – Structured Processes



Understanding the 'Total Cost of Ownership' is key to driving forwards improvements.

What is Cost to Asset?

- Initial and Midlife Capex & full Opex Costs
- Understanding Operational and Maintenance contributions

4 PILLARS: OF OPEX

External Purchasing

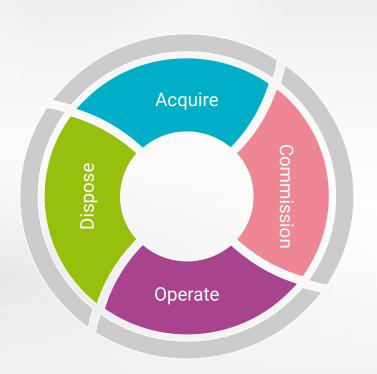
Internal Stock Management

Internal Labour Contribution

Intercompany Trading

- Internalisation

Underpinned with a 15 year lifecycle plan



Operators Priorities and VMR – Standards



Bringing it all Together



OUR
CUSTOMERS
NEEDS

Industry 4.0 and beyond



Require:

OUR PEOPLE
OUR ENVIRONMENTS
OUR PROCESSES

To develop alongside them



While OUR STANDARDS

Ensure compliance is maintained and performance continues to improve throughout the assets lifecycle



GLOBAL KNOWLEDGE - LOCAL DELIVERY